

## Quality policy

The management of Avastar automation uses the accepted quality policy as a way of leading in the direction of improving its operation. The adopted quality policy is a consistent part of the company's strategy and its context.

Managing the quality system, we operate in accordance with the international quality management standard ISO 9001.

In defining, adopting, and changing the quality policy, we consider the following:

- it must be consistent with the vision and mission of the management,
- it must be comprehensible to all employees.

The goals of our company's quality policy are:

- meeting and, if possible, exceeding the customer's requirements, needs and expectations
- continuous improvement.

The basic goal of the company AVASTAR is to produce quality products and provide services that will satisfy the demands and expectations of customers and thereby ensure the company's successful operations, the employees' work reliability and with this a promising future for all involved. The starting points for achieving these goals are as follows:

- constant striving for customer satisfaction, not only through high-quality and timely production of products or services, but also by advising clients in problems solving,
- acquisition of new clients,
- constant improvements in the quality of products, services, and work processes,
- taking care of the best possible quality of built-in materials,
- involvement of all employees in teamwork and education processes,
- monitoring customer satisfaction,
- taking care of the best possible working environment for all employees and mutual working relationships,
- taking care not to have a harmful effect on the environment by carrying out activities.

The quality policy is effectively expressed and successfully presented to all employees and accessible to all interested parties upon their request.

Management is also committed to providing sufficient resources for effective implementation.

The adequacy and appropriateness of the adopted quality policy is verified at management reviews.